promatrix ag

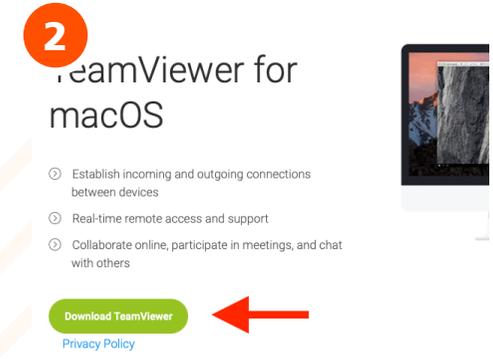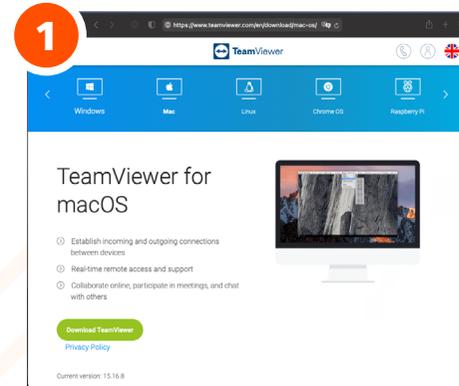**Install TeamViewer on MacOS**

Table of Contents

Download TeamViewer

Link: https://www.teamviewer.com/en/download/mac-os/

Open a browser of your choice and go to:

https://www.teamviewer.com/en/download/mac-os/
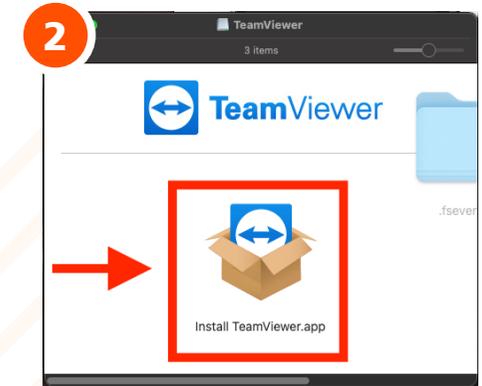

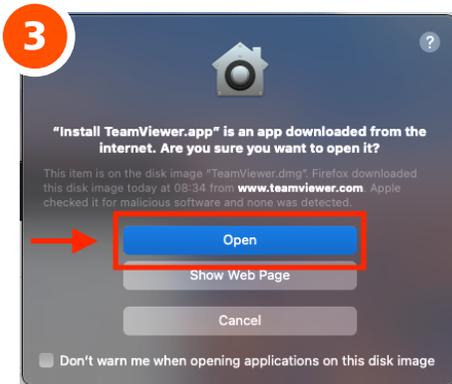Click on the green button where it says "Download TeamViewer" and save the file.
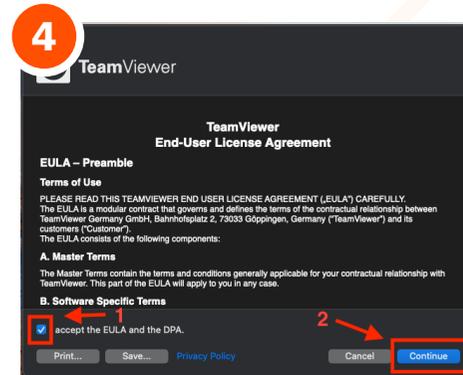
Install TeamViewer
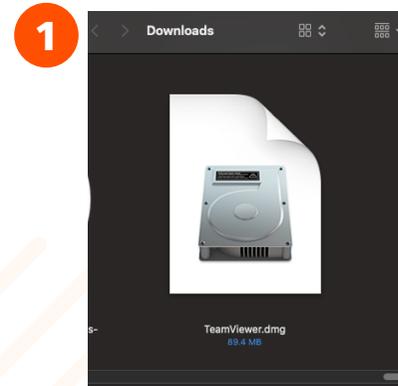
1

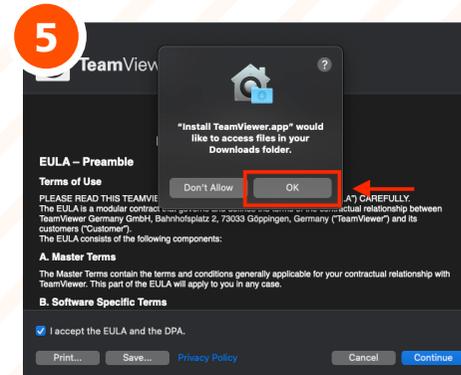Go to the folder where you saved the "TeamViewer.dmg" installation file and open it

2

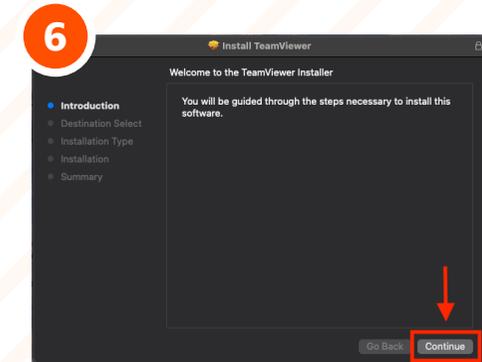Double-click on "Install TeamViewer.app"
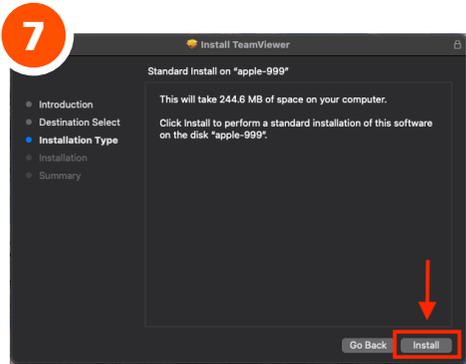
3

Confirm the warning notice with "Open"

4

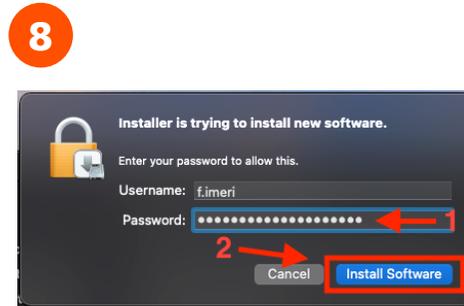Tick the box where it says "I accept the EULA and the DPA" and confirm it with "Continue"

5
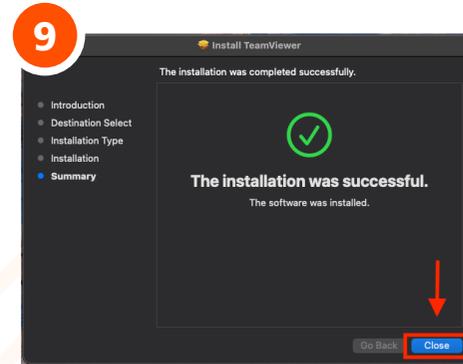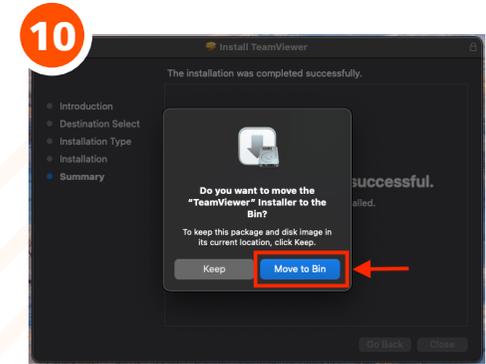
Confirm the warning notice with "OK"

6
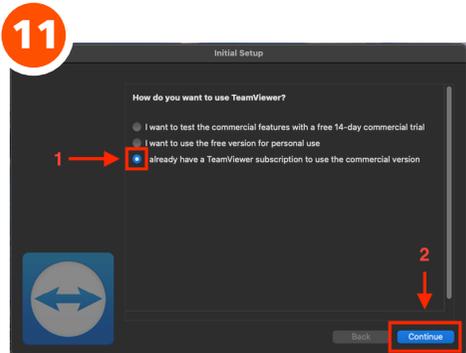
Click on "Continue"

7

Click on "Install"

8

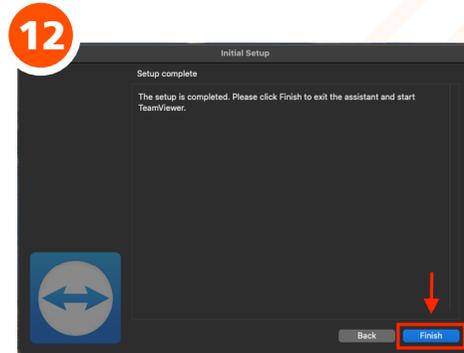Enter your password (the password you use to login to your Mac) and confirm it with "Install Sowftware"

9

Finish the installation with "Close"

10

Click on "Move to Bin"

11

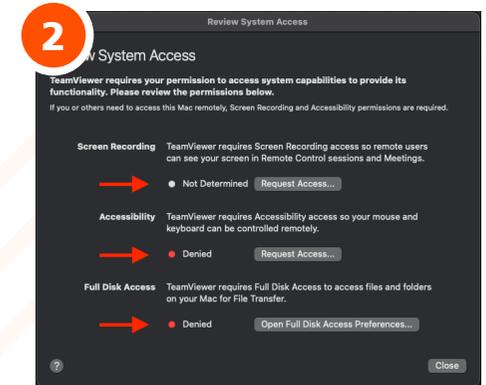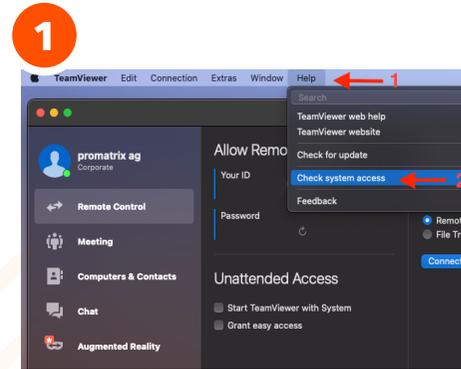In the "Initial Setup" window, tick the third box and confirm with "Continue"
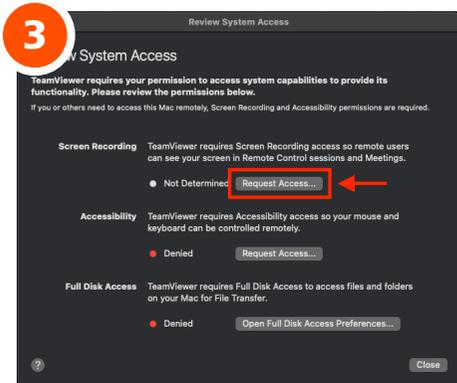
12

Click on "Finish"

Review System Access

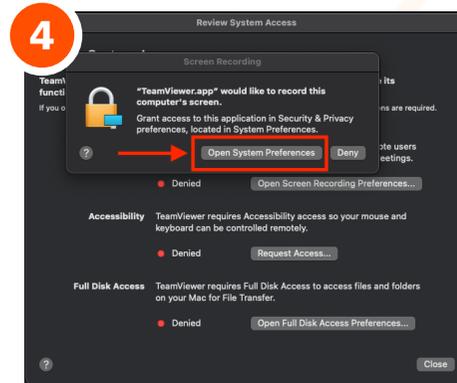TeamViewer requires your permission to access system capabilities to provide its functionality.

To open the System Access Window go to (1)"Help" (on the very top of the screen) -> (2)"Check system access"

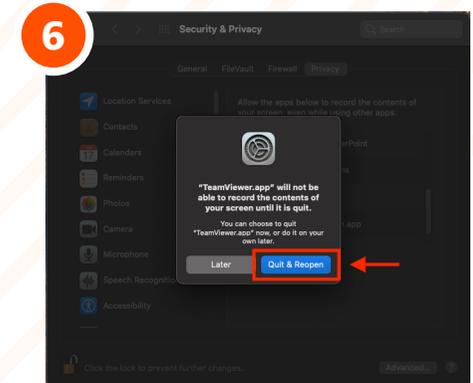Here you can see if a permission has been granted or still needs approval.

To grant the "Screen Rcording" permission, click on "Request Access..."
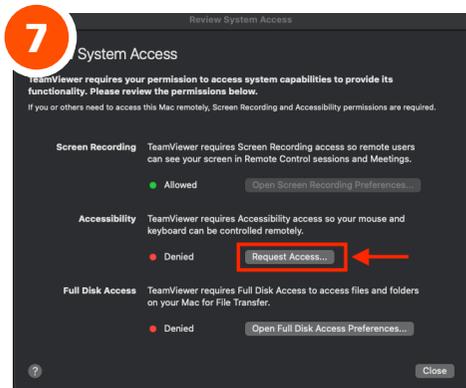

Click on "Open System Preferences"

(1) Click on the padlock to enable changes. (2) Scroll down till you find the TeamViewer App. (3) Tick the box to grant permission.

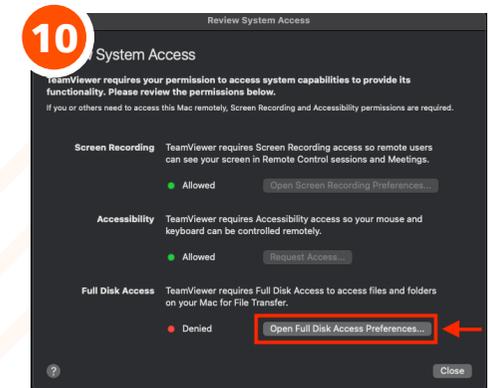Click on "Quit & Reopen". After TeamViewer has reopend, repeat steps ① & ②

To grant the "Accessibility" permission, click on "Request Access..."

Click on "Open System Preferences"

(1) Scroll down till you find the TeamViewer App. (2) Tick the box to grant permission.
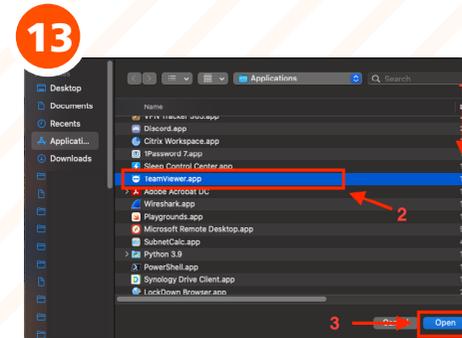

To grant the "Full Disk Access" permission, click on "Open Full Disk Access Preferences..."
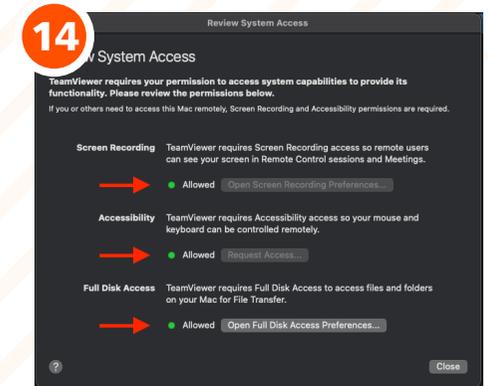

(1) Scroll down till you find the TeamViewer App. (2) Tick the box to grant permission.

If you can't find the TeamViewer application in the scroll down menu, click on the [+] right below the list.

(1) Scroll down till you find the TeamViewer App. (2) Click on the App. (2) Confirm your choice with "Open"

Your TeamViewer Application is ready for use when all three categories are set to "Allowed".